



Industrial Maintenance Solutions (NE) Ltd

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Dear Sir or Madam

In December 2019, Industrial Maintenance Solutions Ltd (IMS) requested QSP Solutions to develop an ISO9001:2015 Management System within the company.

QSP developed the Management System including the following:

- Management System Documentation
- Context of IMS
- Internal Quality Audits
- Process Flows
- Management Review and Objectives
- System Improvements.

IMS were certified to ISO9001:2015 on 28th February 2020 and we would have no hesitation in recommending QSP Solutions for Management System development.

We utilise the services provided by QSP Solutions to maintain our ISO9001:2015 Management System.

QSP Solutions are the consultants we are using to develop an ISO14001:2015 Environmental Management System within Integrated Maintenance Solutions Ltd. This is being integrated into the ISO9001:2015 Management System.

Yours Faithfully

A handwritten signature in black ink, appearing to read 'J. McKinley', written over the typed name.

Mr. Jeff McKinley

Managing Director 19th June 2020